



# CAYUSE

Cayuse is a tribally owned company dedicated to building mutually beneficial partnerships and relationships with our customers across the globe. Our diverse business lines, workforce, and projects provide solutions for government clients throughout the world.



## CORE CAPABILITIES



### Information Technology

- Application Development
- Computer Systems Design
- Cybersecurity
- Service & Help Desk
- Systems Administration



### Emergency Management

- Anti-Terrorism Force Protection
- Continuity of Operations
- Interagency Coordination
- Operation Centers
- Training, Education, & Exercise Support



### Mission Support

- Program Management Services
- Counterintelligence & Surveillance
- Health & Medical Support
- Linguists & Intelligence Analysts
- Facility Support Services
- Military Munitions Response Program
- Operations & Maintenance
- Unexploded Ordnance



### Product Solutions

- Sourcing & Procurement
- Logistics & Warehouse
- Installation and Training



The Cayuse Family of companies are wholly owned by the Confederated Tribes of the Umatilla Indian Reservation with a 40,000 sq. ft. state-of-the-art technology center headquartered near Pendleton, Oregon.

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# EXPERIENCE

## Comprehensive Information Technology Services

Cayuse provides program and project management and a wide range of information technology services. Application design, development, system integration, and advisory support services support cybersecurity and international investigations, threat analysis, and counterterrorism. We provide Software Development Life Cycle (SLDC) support, hardware distribution systems, telecommunications/networking systems, IT facility planning, execution of IT infrastructure projects, facilities management, networking, IT engineering services, and Tier III IT support across the country.

## Operational Support and Watch

Cayuse watch analysts deliver operational support with timely, relevant, and accurate all-hazards information to the client, industry owners and operators, and other security partners to ensure they have a dynamic and comprehensive understanding of the impact of significant incidents and natural disasters. Our personnel provide 24x7x365 situational awareness and crisis monitoring, shared threat information to reduce risk, prevent damage, and enable rapid recovery of industry assets from incidents caused by natural disasters, attacks and other emergencies.

## Emergency Management Support

Preparing for anticipated and unanticipated scenarios is a critical part of Emergency Management (EM) and Continuity of Operations (COOP) for any medical facility. Cayuse Subject Matter Experts (SME) provided crucial support to various agency headquarters and regional commands, bolstering their emergency preparedness operations and training via plans, policy consultation, training exercise design and evaluation and operational and technical support. Improved situational awareness allowed for better response during contingency situations such as severe weather, flooding, and wildfires.

## Various Study/Research and Medical Staff

Cayuse supplies a range of medical staff to a U.S. Government Medical Center, including specialty Medical Doctors and Study/Research coordinators at a 100% fill rate and retention over the last five years. Our personnel supported various medical studies during COVID, researched mitigations and effectivity of medications, with findings being published in medical journals to support the wider scientific communities combatting the pandemic.

## Global Staffing and Administrative Services

Cayuse recruits and retains an extremely high caliber of personnel in domestic and challenging international locations. We leverage our unique knowledge of department operations to fulfill numerous staffing task orders involving recruiting assets, deploying employees in compliance with strict regulations, in-country licensing, and managing personnel and industrial security. Our hands-on Program Management approach helps mitigate many potential problems in filling short turnaround staffing requirements, and we have received high praise, including earning recognition of being “the Department’s great new staffing contractor.”

## Regional Operation Center

Cayuse provided consistently accurate 24x7 Situational Awareness support in nine Regional Operations Centers worldwide. Our watchstanders facilitated well-informed decision-making and timely action by government leaders at Regional and Headquarters during routine operations and any contingency. Cayuse staff collaborated on instructions and operational reporting, mitigated potential staffing issues, and provided Continuity of Operations for the mission. Notably, Cayuse completed a 100% transition of 45 mission-critical staff within 10 days of award and maintained a 93% retention rate.

## Operational Environmental Services – Active Range

The Cayuse team provides skillful and cost-effective operations at the nation’s busiest primary training range, including highly varied and consistently exceptional services in maintenance, construction, scheduling, unexploded ordnance removal and other duties. Cayuse has staffed the 14,000+ acre range since 2016, supporting training missions to hone skills in real-world target replications.

## Briefing Support

Senior agency leadership relies on Cayuse for 24x7x365 situational awareness and crisis monitoring of industry assets and shared threat information. Our watch personnel monitor, collect, and evaluate information that may impact these industry assets. We provide strategic-level and situational awareness briefings and advice for executive leaders.



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# EXPERIENCE

## Lean Agile Center of Excellence (LACE) Support

Cayuse enhances and enables the agency's technology workforce, improving skill sets of their software development and support workforce through the implementation of Scaled Agile Framework (SAFe) Agile training and coaching. Cayuse focuses on seven primary areas: Training Assessment, Training Development and Delivery, Continuous Improvement, Formal Coaching, Ad Hoc Coaching, Strategic Planning, and Program Management.

## Occupational Specialty Courses

Cayuse understands the importance of scripted, predictable, reproducible trainings that simulate real-world experiences. We helped train troops for combat readiness by providing occupational specialty courses. Cayuse instructors taught 100+ classes per year (about 12,000 hours) in 13 business areas, with excellent student passing rates.

## Joint Operations Centers

We understand the challenges of executing an efficient contract start-up, based on client needs, to ensure continuity and a smooth phase-in of mission support. Cayuse mobilized a Joint Operations Center within 25 days with 100% recruiting effort to provide uninterrupted 24x7x365 watch and briefing operations for critical response actions advice to top leadership. Operational support extended to political, economic, civil, and military operations, including support of COVID-19 Department strategic objectives.

## Planning and Real-World Simulations

Cayuse enables agency security forces to train and simultaneously assess mission readiness through the planning and execution of specialized exercises. Various training scenarios replicate real-world events and are designed to enhance the readiness of forces to respond to threats to installations and units. The exercise series are carried out at various locations worldwide and focus on command, control and communications for missions requiring a coordinated response in all atmospheres.

## Training Analyst Support

Cayuse leads the training and processes to develop soldiers' readiness for their missions, playing a critical role the lifecycle management by performing technical and program analyst services. Cayuse staff have provided reliable and irreplaceable continuity and support since 2017, and our historical knowledge coupled with our forward-thinking approach has been invaluable through program changes and challenges.

## Occupational Health Services

Cayuse provides a production facility with a comprehensive occupational health program including necessary personnel, supervision, and supplies. A Medical Director, Audiologist, and four Registered Nurses are available 24 hours a day M-F and on an as-needed basis on weekends. Services include treatment for physical and psychological needs; health education and medical surveillance; preventative care; and documentation and maintenance of employee wellness data using client-supplied software.

## Information Technology Support Services

Across 17 states, in rural and urban areas, 15,000 government and tribal employees depend on Cayuse for IT user support services. Cayuse manages the complex IT infrastructure for this large workforce while also providing support for hardware installation and configuration, devices and networks. Tier II Desktop Technicians manage of a wide variety of operating systems, including specialized software such as GIS, AutoCAD, and software unique to the client. Systems supported are on premise at various sites as well as externally hosted by other Federal agencies or subcomponent organizations, commercial colocation hosting providers, or by cloud service providers.

# 21 Countries

Rapid staffing and deployment in times of surge and great need across all 50 states, two U.S. territories, and 20 foreign countries.

# ISO 9001:2015

Refined ISO 9001:2015 processes focus on quality and efficiency at all tiers of our business, eliminating waste and providing the best value for our Federal customers.



Annual Revenue \$95M  
 Number of Employees ~ 650  
 All Subsidiaries are Small Businesses

**Cayuse Federally Focused Subsidiaries**

- Cayuse Technologies** Primary NAICS: 541611 UEID: YQ31ZQKNGLH6 CAGE: 53TH6
- Cayuse Federal Services** Primary NAICS: 541511 UEID: FQDQNUJ7ZMN4 CAGE: 87ZW6
- Cayuse Government Services** Primary NAICS: 541519 UEID: GU9NV6LYDNM4 CAGE: 926K1
- Cayuse Defense Services** Primary NAICS: 541330 UEID: DEKKCNFWZ365 CAGE: 88Z93
- Cayuse Native Hawaiian Veterans** Primary NAICS: 541513 UEID: NJPTXRE6J1K4 CAGE: 88ZJ5
- Native Hawaiian Veterans** Primary NAICS: 541513 UEID: YGMHQFZH3YE5 CAGE: 37FP7
- Cayuse Mission Solutions** Primary NAICS: 541990 UEID: FNT2VDNKTQR3 CAGE: 9DKU3
- Cayuse Health** Primary NAICS: 541690 UEID: ULU7DKZBXDU6 CAGE: 9GYC3
- Cayuse Environmental** Primary NAICS: 562910 UEID: EEG4PDVBQ1G7 CAGE: 9GYE4

# TRIBAL 8(a) DIRECT AWARD ADVANTAGES

We have over 17 years of strategic and real-world operational experience delivering complex staffing solutions for programs with short timelines and specialized individuals. Cayuse's comprehensive program management, business process services, and technology solutions are ideally positioned to help clients advance their mission goals. Our integrated offerings, credentials, and diverse status allow our clients to engage quickly and confidently with Cayuse to deliver high quality services on time and within budget.

Utilizing a Direct Award allows for more detailed conversations and open negotiations between the government and Cayuse to ensure our clients obtain the best overall value and solutions to meet all the needs of your program.

**SBA Tribal 8(a)  
Procurement Can Be  
Less Than**

20

Days

- Direct Award Sole Source to Tribal 8(a) Firms
- \$100M without J&A for DoD
- \$25M without J&A for Civilian
- Unlimited dollars with J&A
- Award discussions are collaborative and cannot be protested

## CONTRACT VEHICLES



One Acquisition Solution for Integrated Services  
 8(a) Pool 1 • SB Pool 1



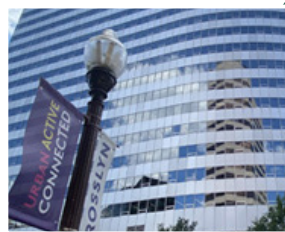
## INDIAN INCENTIVE PROGRAM

The Indian Incentive Program allows eligible prime contractors to receive a rebate of 5% of the total amount subcontracted to Indian Organizations, Indian-Owned Economic Enterprise and Native Hawaiian Small Business Concerns.

## OFFICE LOCATIONS



PENDLETON OREGON



ROSSLYN VIRGINIA



HONOLULU HAWAII

## POC

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