



CAYUSE
CIVIL SERVICES

cayusecivilservices.com



Cayuse Civil Services provides community focused technology solutions, program management, and business process services. Our integrated offerings and diverse status allow local and state clients to engage quickly and confidently with Cayuse to deliver high-quality services on time and within budget.

Cayuse is 100% Native American-owned and benefits an entire Tribal community through career opportunities and dividends. The profits from our company are reinvested in our growth and as a distribution to the Confederated Tribes of the Umatilla Indian Reservation.

CAPABILITIES

<p>Application Development & Maintenance</p>	<ul style="list-style-type: none"> • Software Development Life Cycle (SDLC) Methods - Waterfall, Agile, DevOps • Technologies - JAVA, JAVA Script, C/C++, Python, .Net, Scala, Ruby, Golang • Testing/Quality Center of Excellence 		
<p>Cyber Security and Resilience</p>	<ul style="list-style-type: none"> • Disaster Recovery • Business Continuity • Crisis Management 	<ul style="list-style-type: none"> • Regulatory Compliance • Risk Assessment • Data Protection 	<ul style="list-style-type: none"> • Threat Hunting • Security Operations Center • Critical Infrastructure Build
<p>Data and Cloud Services</p>	<ul style="list-style-type: none"> • Amazon Web Service • Microsoft Azure • Google Cloud Platform • Regulatory & Compliance • Design & Architecture • Regulatory & Compliance 	<ul style="list-style-type: none"> • Design & Architecture • Cloud Security • Cloud Migration - Refactoring, HyperConvergence • Database Design - Logical, Physical, Access 	<ul style="list-style-type: none"> • Data Center Move/Migration • Database Administration (DBA) • Data Migration/Conversion • Data Analytics • FinOps • Data Warehousing
<p>IT Service and Call Center</p>	<ul style="list-style-type: none"> • Call Center Customer Support Services • Managed Services with KPIs/SLAs 	<ul style="list-style-type: none"> • Tier 1-3 Support Levels • ITSM Administrators – Remedy, ServiceNow etc. 	<ul style="list-style-type: none"> • Support Functions – Training, QA, Knowledge Management, Data & Reporting, Multi-lingual Capabilities
<p>Network Management</p>	<ul style="list-style-type: none"> • Network Operations/Monitoring • Communications Management 	<ul style="list-style-type: none"> • Systems Architecture and Administration 	<ul style="list-style-type: none"> • Configuration Management - Adds/Changes/Moves
<p>People and Project Management</p>	<ul style="list-style-type: none"> • Executive Support Services • Quality Assurance • Risk Assessment • Program Management 	<ul style="list-style-type: none"> • Project Management • Application Assessment • Solution Architecture • Technical Architecture 	<ul style="list-style-type: none"> • Primary Research • Secondary Research – Compilation & Analysis • Summary Reports & Findings

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EXPERIENCE

IT Services

City Infrastructure Support: Cayuse spearheaded a comprehensive infrastructure upgrade for an Eastern Oregon municipality, reinforcing their city-wide services and enhancing their network security and interoffice connectivity. Additionally, we delivered remote monitoring alongside on-site Tier 1 and Tier 2 support.

Department of Interior - Bureau of Indian Affairs: Cayuse provided IT services for over 15,000 BIA government and Tribal employees across 14 states spanning urban and rural areas. Tier 2 desktop support included hardware installation and configuration, local area network support, server and software support, and network switch management. Tier 2 also monitored physical security protocols for server rooms.

Project Management

State Department of Transportation: As part of the GTC project management office, Cayuse effectively manages project management standards such as risk register, change management, detail and resource scheduling, and document controls to meet project delivery.

Department of Education – Early Learning Division: Cayuse provides facilitation and communications services to advance the development of the Tribal Early Learning Hub, including plan implementation, logo generation, marketing strategy, and communications initiatives.

App Development

Affordable Care Act (ACA) State Health Exchanges: Cayuse executed a software development and maintenance initiative, tailoring client platform and state-specific customizations for three state systems (Oregon, Washington, Idaho) in compliance with state laws, regulations, and federal ACA standards.

State Integrated Eligibility (IE) Program: Cayuse participated in designing, building, and testing the applications that support the eligibility enrollment and assessment processes for the requesting state's HHS program.

State Child Support Automation System: Through automation of human services, Cayuse contributed to improved family support systems across 58 counties in a western state. We integrated 49 support agencies with the development and system testing of critical components including financials, reports, and forms within the custom application.

NAICS CODES

Primary: 541511 CUSTOM COMPUTER PROGRAMMING SERVICES

Secondary:
518210 DATA PROCESSING, HOSTING, AND RELATED SERVICES
519190 ALL OTHER INFORMATION SERVICES
541519 VALUE-ADDED RESELLER OF HW/SW PRODUCTS
541990 ALL OTHER PROFESSIONAL, SCIENTIFIC, AND TECHNOLOGY SERVICES
561110 OFFICE ADMINISTRATION SERVICES
561311 EMPLOYEE PLACEMENT AGENCIES
561422 TELEMARKETING BUREAUS
611420 COMPUTER TRAINING
611430 PROFESSIONAL AND MANAGEMENT DEVELOPMENT

SIC CODES

Primary: 7371 COMPUTER PROGRAMMING SERVICES

Secondary:
7373 COMPUTER INTEGRATED SYSTEMS DESIGN
7374 COMPUTER PROCESSING AND DATA PREPARATION AND PROCESSING SERVICES
7378 COMPUTER MAINTENANCE AND REPAIR
7379 COMPUTER RELATED SERVICES
7389 BUSINESS SERVICES, NOT ELSEWHERE CLASSIFIED
5045 COMPUTERS, PERIPHERAL

DUNS #: 11-904-4749
EIN / TAX ID: 92-2004619



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