



# CAYUSE HEALTH



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PRIMARY NAICS: 541690 UEID: ULU7DKZBXDU6 CAGE: 9GYC3

Cayuse Health, LLC is a tribally owned business providing professional health and medical support services for government and federal agencies. We leverage our family of companies' 19 years of strategic and real-world operational experience delivering complex staffing solutions for time-sensitive programs and specialized individuals, along with services in health care IT, logistics, billing and coding, case management, and research contracts. Cayuse's comprehensive program management, business process services, and technology solutions are strategically poised to assist clients in advancing their mission objectives, regardless of their operating system.

[www.cayusehealth.com](http://www.cayusehealth.com)

## CORE CAPABILITIES:



### Medical Staffing

- Licensed Medical Professionals
- Billing & Coding Personnel
- Medical Support Personnel
- Administrative Personnel
- Case Management Professionals
- Clinical Research Assistants
- Study Coordinators
- Biostatisticians

### Health Care IT

- Electronic Medical Records (EMR)
- Data Integration and Migration
- Patient Tools (AI Application Integration)
- Virtual Health Care
- Data Collection and Management
- Technical Resolution & Help Desk Services

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# EXPERIENCE

## Army Medical Center Biomedical Laboratory Technical Services

Cayuse Biomedical Laboratory Support services facilitate clinical investigative studies and translational research by providing essential laboratory tasks at an Army Medical Center Department of Clinical Investigation. The scope of work includes specimen collection, processing, and conducting a variety of assays such as radioimmunoassay and ELISA to support cardiovascular, pulmonary, and renal function studies in animal models. Our personnel are responsible for data collection and analysis, ensuring compliance with research protocols and grant requirements. We administer drug doses to research animals, prepare quality control reagents for biomedical assays, and maintain laboratory equipment and supplies. Adherence to an Army Medical Center policies, Army Regulations, and JCAHO standards is a priority, alongside the enrollment and consent of study participants. Our team also produces data summaries, researches progress reports, and contributes to manuscript preparation, while keeping standard operating procedures up to date with technological advancements.

## Army Medical Center Optometrist and Ophthalmology Technicians

Cayuse Optometrist and five Ophthalmology Technicians contributed to a stable workforce delivering quality health care services to a varied beneficiary population. Our optometrist performed specialized ocular diagnostic procedures and all aspects of comprehensive primary care relative to optometry. Our Ophthalmic Laser Techs performed a full range of technical care, utilizing specialized knowledge and skills in the Laser Refractive Surgery Center, Ophthalmology Service, Department of Surgery.

## Armed Forces Retirement Home Medical Support Services

Cayuse provides medical service personnel to the residents of an Armed Forces Retirement Home. Personnel provide comprehensive inpatient and outpatient medical and rehabilitation services to residents in the areas of Physical Therapy, Occupational Therapy, Speech Language Pathology, Podiatry, and Optometry. Our staff tailor services to meet the individual needs of their patients, coordinating with primary care providers to optimize rehabilitation results. The Cayuse rehabilitation team conducts in-service education sessions throughout the year and offers on-site training for rehabilitation service students.

## Emergency Management Support

Preparing for anticipated and unanticipated scenarios is a critical part of Emergency Management (EM) and Continuity of Operations (COOP) for any medical facility. Cayuse subject matter experts provided crucial support to an Agency's Headquarters and regional commands to bolster their emergency preparedness operations and training via plans, policy consultation, training exercise design and evaluation and operational and technical support. Improved situational awareness allowed for better response during contingency situations such as severe weather, flooding, and wildfires.

**SQUARE FOOTAGE - 41,000**  
**NUMBER OF SEATS - 350+/-**

Cayuse operates from a 41,000-square-foot corporate headquarters in Pendleton, Oregon, reflecting our commitment to high-quality standards as an ISO 9001:2015 quality management certified organization. Our facility is equipped with state-of-the-art technology. We have supported the U.S. Army GFBS and CECOM UERP contracts at our facility, and we are ready to leverage our capabilities to support additional clients who require top-tier IT and call center services.

## Various Study/Research and Medical Staff

Cayuse supplies a range of medical staff to a U.S. Government Medical Center, including specialty Medical Doctors and Study/Research coordinators at a 100% fill rate and retention over the last 5 years. Our personnel supported various medical studies during COVID, researched mitigations and effectiveness of medications, with findings being published in medical journals to support the wider scientific communities combatting the pandemic.

## Occupational Health Services

Cayuse provides a Facility with a comprehensive occupational health program including necessary personnel, supervision, and supplies. A Medical Director, Audiologist, and four RNs are available 24 hours a day M-F and on an as-needed basis on weekends. Services include treatment physical and psychological needs; health education and medical surveillance; preventative care; and documentation and maintenance of employee wellness data using client-supplied software.

## Affordable Care Act (ACA) State Health Exchanges

Cayuse implemented comprehensive software development and maintenance efforts to adapt a client platform and state-specific customizations for three state systems (Oregon, Washington, Idaho) in compliance with their state laws and regulations as well as meeting federal ACA compliance. Following the enactment of the Affordable Care Act, our client and the prime contractor, Accenture, developed a product for use by individual states to update or replace their existing Benefits Management System for federal and state benefits including Medicaid, SNAP, and TANF. The system managed online application intake as well as ongoing management including renewals of cases for individuals with public benefits. The enterprise web application handled multiple concurrent users across several locations.

## U.S. Health & Human Services, Indian Health Service

Cayuse provided a team of Document/Image Management personnel to assemble, scan, perform quality assessments and return Indian Health Service records. The IHS records were old and required significant care in handling and scanning. Cayuse performed the function flawlessly and continues periodically to support the IHS in this ongoing need.

## State Integrated Eligibility Program

Creating an innovative, single-application process enables vulnerable populations to access and manage critical social services programs, including Medicaid, Medicare, Child Support, WIC, and other Health & Human Services programs. Cayuse participated in the design, construction and testing of applications supporting eligibility enrollment and determination for a state's HHS programs. The Integrated Eligibility (IE) program provided a comprehensive process and integrated applications, case review and determination, and payments. Multiple channels streamlined enrollment, providing citizens with their choice of phone, web, mail, and fax and in-office interviews.

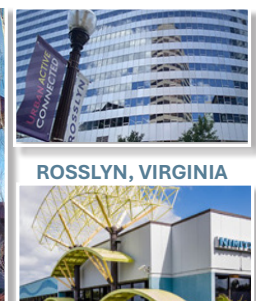
## State Child Support Automation System

Automating human services helps to better support families in 58 counties of a western state. Cayuse supported the statewide Child Support automation system, integrating 49 child support agencies with development and system testing of the financials, reports, and forms portions of the custom application. Cayuse also participated in the first successful Go Live deployment in one county.

## OFFICE LOCATIONS



PENDLETON, OREGON



HOONOLULU, HAWAII

The Cayuse Family of companies are wholly owned by the Confederated Tribes of the Umatilla Indian Reservation.

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