



# CAYUSE

## NATIVE HAWAIIAN VETERANS

PRIMARY NAICS: 541519 UEID: NJPTXRE6J1K4 CAGE: 88ZJ5

Cayuse Native Hawaiian Veterans, LLC (CNHV) is a Small Business Administration (SBA) Tribal 8(a) committed to excellence by providing innovative and flexible solutions to federal government clients, emphasizing expertise in the Asia-Pacific region. CNHV's market relevant service offerings and past performance credentials allow government clients to engage quickly and confidently with CNHV.

[www.cayusenativehawaiianveterans.com](http://www.cayusenativehawaiianveterans.com)



8(a) and HUBZONE CERTIFIED



## CORE CAPABILITIES:

Cayuse is dedicated to building mutually beneficial partnerships and relationships with our customers. Our varied business lines, workforce, and projects provide solutions for government clients around the world.



- Information Technology
- Application Development
- Computer Systems Design
- Cybersecurity
- Service & Help Desk
- Systems Administration
- Emergency Management
- Anti-Terrorism Force Protection
- Continuity of Operations

- Interagency Coordination
- Operations Centers
- Training, Education, & Exercise Support
- Mission Support
- Program Management Services
- Counterintelligence & Surveillance
- Health & Medical Support

- Linguists & Intelligence Analysts
- Facility Support Services
- Military Munitions Response Program
- Operations & Maintenance
- Unexploded Ordnance
- Product Solutions
- Sourcing & Procurement
- Logistics & Warehouse

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**Computer Management**



**MMRP/UXO**



**Homeland Security**



**Medical Services**



**Training**



**Logistics**

# EXPERIENCE

## Information Technology and Office Automation Support for Military Garrison

Cayuse effectively managed a Garrison's Information Management/Information Technology (IM/IT) processes and resources to support business and mission. In addition to delivering Tiers II-III help desk/end user support services, Cayuse supported multiple databases, developed filing plan, inventoried systems, supported records management, including developing records schedules, supported IT policy development and ERM, and troubleshoot IT issues and system errors. Cayuse also provided and monitored user trainings and computer hardware, software, email, internet and networking support, including an expedited "White Glove" process to rapidly implement fixes for urgent repair requests for VIPs.

## Submarine Material Processing

Cayuse receives, identifies, inventories, temporarily stows and delivers material from submarines to its final destination, which can vary from shipping the material to CONUS and overseas locations or physically delivering the material to the local military base. Cayuse maintains an electronic inventory of all material under our control. On a daily basis, personnel communicate with the Command to review inventory on-hand balances and anticipated material receipts, and schedule material deliveries.

## Various Study/Research and Medical Staff

Cayuse supplies a range of medical staff to a U.S. Government Medical Center, including specialty Medical Doctors and Study/Research coordinators at a 100% fill rate and retention over the last 5 years. Our personnel supported various medical studies during COVID, researched mitigations and effectiveness of medications, with findings being published in medical journals to support the wider scientific communities combatting the pandemic.

## Comprehensive Information Technology Services

Cayuse provides program and project management and a wide range of information technology services. Application design, development, system integration, and advisory support services support cybersecurity and international investigations, threat analysis, and counterterrorism. We provide Software Development Life Cycle (SLDC) support, hardware distribution systems, telecommunications/networking systems, IT facility planning, execution of IT infrastructure projects, facilities management, networking, IT engineering services, and Tier III IT support across the country.

## Regional Operation Centers

Cayuse provided consistently accurate 24/7 Situational Awareness support in 9 Regional Operations Centers worldwide. Our watchstanders facilitated well-informed decision-making and timely action by government leaders at Regional and Headquarters during routine operations and any contingency. Cayuse staff collaborated on instructions and operational reporting, mitigated potential staffing issues, and provided Continuity of Operations for the mission. Notably, Cayuse completed a 100% transition of 45 mission-critical staff within 10 days of award and maintained a 93% retention rate.

**SQUARE FOOTAGE - 41,000**  
**NUMBER OF SEATS - 350+/-**

Cayuse operates from a 41,000-square-foot corporate headquarters in Pendleton, Oregon, reflecting our commitment to high-quality standards as an ISO 9001:2015 quality management certified organization. Our facility is equipped with state-of-the-art technology. We have supported the U.S. Army GFEBS and CECOM UERP contracts at our facility, and we are ready to leverage our capabilities to support additional clients who require top-tier IT and call center services.

## OFFICE LOCATIONS



PENDLETON OREGON



ROSSLYN VIRGINIA



HONOLULU HAWAII

The Cayuse Family of companies are wholly owned by the Confederated Tribes of the Umatilla Indian Reservation.

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